

## **Customers**

## **The Oxford Group**

Last modified 20-October-2025



Overview	Response
The Oxford Group experience remains exceptional	Everything you value about working with The Oxford Group stays exactly the same.
·	The personalised service, expert guidance, and distinctive approach you've come to expect from The Oxford Group continues unchanged. We're still operating as a separate entity, with the same commitment to excellence that defines every project we deliver together.
Your team stays with you	The people who know your business best aren't going anywhere.
	Your dedicated delivery team and Account Director remain your trusted partners. The relationships you've built with us continue seamlessly – same faces, same expertise, same commitment to your success.
	For any questions, your existing contacts are ready to help or you can contact:  • Email: <a href="mailto:enquiries@oxford-group.com">enquiries@oxford-group.com</a>
Services continue	<ul> <li>Phone: +44 (0)845 250 8448</li> <li>Our leadership development, coaching and</li> </ul>
without interruption	consulting expertise remains focused on you.
·	The Oxford Group continues to provide the same transformational services across all sectors and geographies. Our global reach and our dedication to delivering excellence in leadership development are unchanged.
Your contract and	Everything continues on exactly the same terms.
commitments are secure	Your current contract with The Oxford Group remains in place without any changes.
	From 31 October 2025, The Oxford Group will become part of City & Guilds Limited, which is joining the PeopleCert group. This is simply an organisational structure change – we'll send you a formal notification shortly after this date.
Your administrative	No changes to how we work together.
processes stay simple	Our invoicing, payment processes, and bank details all remain the same. The administrative side of our relationship continues exactly as it is today.
In short: The Oxford	We continue to operate independently while
Group you know and	benefiting from being part of a larger organisation that

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trust continues to deliver the same exceptional service.

can support even greater innovation in leadership development. We're excited about this next chapter and the enhanced opportunities it brings to serve you.

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